

'The Goal' Terms and Conditions

Terms and conditions dated from 14th April 2009

The main purpose of these terms and conditions is to aid the planning of activities at The Goal and to organise staff.

Below is a list of our terms and conditions. It is important that you read all of the information that is provided.

Bookings, Payment and Credit Vouchers

1. Confirmation of bookings will be made on receipt of payment.
2. Bookings cannot be assured without payment.
3. A credit voucher will be issued if more than seven days notice is given. If less than seven days notice is given payments will not be refunded and credit vouchers will not be given.
4. Refunds are only permitted if you make a booking and we cannot provide the sessions required.
5. Bookings for trips are given on a first come first serve basis.
6. The Goal accepts two methods of payment: cheque and cash. We are unable to accept credit/debit cards. We can accept childcare vouchers as a method of payment.

Other important Information

7. Children must not attend the club if advised to by a doctor or by The Goal Co-ordinator. Furthermore, if your child experiences vomiting or diarrhoea, they must not return to The Goal within 48 hours. The Co-ordinator also has the right to exclude children based on health grounds.
8. Parents must abide by decisions made by The Goal staff regarding poor and inappropriate behaviour. Goal staff reserve the right to request parent attendance in the event of inappropriate behaviour.
9. The Goal has no responsibility for any lost / stolen or damaged items. This includes coats, watches, jewellery, toys, electronic items etc. Please no toy guns, etc. these are not permitted on site and will be confiscated until home time. The Goal recommends items of monetary value should not be brought to the Centre.
10. Parents will need to provide their child with a packed lunch. Fizzy drinks are not permitted and will be confiscated until home time.
11. Parents will need to provide children with suitable indoor and outdoor clothing whatever the weather may be. NOTE: We are unable to provide children with sun protection cream.
12. Goal staff have a duty of care to each individual child and any concerns of child's welfare may be discussed with other agencies in line with child protection guidelines.